

Virtual Trainings FAQ

General Training FAQs

Are all virtual trainings recorded?

We are happy to provide recorded webinars for you to view and refer to on-demand! Any trainings that were recorded are available to view on the MACS [Education webpage](#).

Half and Half MOUD trainings provided in partnership with PCSS-MOUD are not recorded.

How can I register for a webinar?

To register for our wide array of webinars, please visit our [Education webpage](#) or the MACS [Oasis portal](#).

Our webinars each have their own registration page and cover topics ranging from adolescent substance use and maternal health to the management of opioid use disorder, alcohol use disorder and other substance use disorders.

Make sure you have an account within Oasis, the learning management platform that MACS uses to track registration and attendance, before completing each registration form and pre-course survey.

What is Oasis?

[OasisLMS](#) is the learning platform MACS uses to deliver its training programs. It's an easy-to-use portal where you can access all your courses, track your progress and build new skills at your own pace.

Certificates of continuing education credits are also available to access in the Oasis platform.

I am registered for a training but am having trouble logging into Zoom. How can I get the link?

The MACS team is available to help you log into Zoom to join our virtual trainings! First, we encourage you to check your calendar or email for the Zoom invitation link to join any trainings.

If you do not have the training on your calendar or in an email invite, please reach out to MACSTraining@som.umaryland.edu or call 1-855-337-MACS (6227).

Please make sure to join the trainings using the same email address that you used to register, otherwise the MACS team will be unable to mark your attendance.

I'd like to obtain or renew my DEA registration. Does MACS offer programming that counts toward the 8 hours of training on opioid or other substance use disorders required by the MATE Act?

Yes! MACS offers plenty of trainings that help prescribers obtain or renew their DEA registrations and count toward the 8 hours required by the MATE Act.

Of course, completing both portions of the PCSS-MOUD Half and Half training satisfies the 8-hour requirement. In addition, our virtual trainings and ECHO Clinics are each an hour-long and count toward DEA license registration and renewal.

Additional information about the MATE Act can be found [here](#).

How can I complete the post-training evaluation for the webinar I attended? And where can I access my continuing education certificate?

Post-training evaluations can be accessed in the [Oasis portal](#) and must be completed within a week of the webinar before receiving your certificate.

Certificates are available in Oasis as soon as you complete the evaluation and are sent out via email from MACSTraining@som.umaryland.edu.

I was unable to attend the training I registered for. How do I find out when the next session is so I can sign-up?

We strongly encourage you to stay up to date with our upcoming trainings and ECHO Clinics!

Check out all the ways you can connect with MACS:

- Visit our [Education](#) and [ECHO Clinic](#) webpages,
- [Sign up](#) for our MACS Monthly Newsletter and Education alerts, and
- Make sure to follow us on social media:
 - [Facebook](#)
 - [Instagram](#)
 - [LinkedIn](#)
 - [X](#)

Live and Asynchronous Portions of the PCSS-MOUD Half and Half Training FAQs

I cannot “join to video” for the live portion Half and Half training. What should I do?

The MACS team can help you meet PCSS-MOUD’s virtual training requirement that all participants must turn on their video.

Contact MACSTraining@som.umaryland.edu or 1-855-337-MACS (6227) for help connecting by video. Our IT specialist can provide technological assistance related to MACS trainings both prior to and during each session to ensure concerns are met in real time.

Chat questions are used during the trainings to confirm attendance and participation.

How can I locate the online, asynchronous portion of the Half and Half training?

To finish this training, please successfully complete the online portion within 30 days of the live half of the training. *You may complete the online half of the training BEFORE OR AFTER the live training.*

Here’s an overview of how to complete the online, asynchronous portion of the training:

- You need to [create an account](#) on the PCSS-MOUD platform. Once you have created an account, please [enroll](#) in the online half of this course.
- Then, submit the code provided to you in your registration confirmation email (example: MOUD-132134-19822). If you do not have the code, please reach out to MACSTraining@som.umaryland.edu or 1-855-337-MACS (6227).
- Once you enter the invitation code, you have access to the online half of the training. The self-study half consists of four videos:
 - *Opioids for Pain: Understanding and Mitigating Risks*
 - *Lab Testing in Assessment of Substance Use Disorders*
 - *Medical Considerations for Patients with Opioid Use Disorder*
 - *Managing Common Psychiatric Conditions in Primary Care*

What happens after I complete the live and asynchronous portions of the Half and Half training?

Once you finish both halves of the training, you can access the post-training evaluation in the PCSS-MOUD platform. Once you complete the evaluation, which we encourage you to do within a week of finishing both halves of the training, please also use the PCSS-MOUD platform to claim your 8-hour training certificate.

If you need help accessing the evaluation, please email MACSTraining@som.umaryland.edu or call 1-855-337-MACS (6227).